City of Albuquerque

Department / Service	Phone Number
Police (Emergency)	911
Police (Non-Emergency)	(505) 242-COPS (2677)
Fire / Ambulance	911
City Code Enforcement	311 or (505) 768-2000
Animal Control (Animal Welfare)	311 or (505) 768-2000
Solid Waste Division (Trash & Recycling)	(505) 761-8100 or 311 • Find Trash Collection Days: Look Up by Address • Report Missed Trash Pickup: Report a Missed Pickup
Water Authority (ABCWUA Emergency Line)	(505) 842-WATR (9287) (Option 1)
Water Authority (Billing & Customer Service)	(505) 842-WATR (9287) (Option 0)
Street Lights / Outages	311 (or report online via the city outage map)
Street Repairs & Potholes	311 or (505) 768-2000
PNM Electric Utility (Emergency & Outages)	(888) 342-5766
PNM Electric Utility (Non-Emergency)	(888) DIAL-PNM (342-5766)
New Mexico Gas Company (Emergency / Gas Leaks)	(888) 664-2726
New Mexico Gas Company (Customer Service)	(888) 664-2726